YORK			JOB DESCRIPTION		Form JD1		
JOE Lead		: Admin	Officer / Team	POST NUMBER: E****743			
		TO (Job	Title):				
DEPARTMENT: Schools				GRADE: 4			
JE REF:			1290	PANEL DATE:	2411	08	
1.	MAIN PURPOSE OF JOB						
		To provide an efficient and effective administration support service. With specific areas of responsibility.					
2.	CORI	RE RESPONSIBILITIES, TASKS & DUTIES:					
	i.	To be responsible for specific administrative functions and to monitor and develop existing processes and procedures.					
	ii.	Clerical support (filing, photocopying). Sort, distribute, post/mail. Taking bookings / hiring out facilities, this may include supporting extended school activities. Process invoices, routine orders and payments. Arrange appointments. Minute meetings					
	iii.	Collects, banks, balances and maintain accounts for monies. Manage a budget area. Produce orders.					
	iv.	To answer incoming telephone calls, respond to requests for information, where appropriate, transferring calls to other members of staff and taking accurate messages.					
	V.	To produce standard and individual letters, documents and reports within set guidelines and proscribed timescales.					
	vi.						
	vii.	Supports in the management of the school budget or a budget area on a day to day basis, maintaining in-house finance systems.					
	viii.	Product directior	Production of school prospectus (including content). Under the direction of a senior colleague / Headteacher, obtaining best value for service contracts and orders.				
	ix.	Assist with organising school trips and special events. Provide advice and guidance to pupils, parents and staff.				. Provide	
	х.	Speciali		sibilities. Provide sp		st premises /	

3.	SUPERVISION / MANAGEMENT OF PEOPLE					
	Supervising temporary staff e.g. on the job training or checking work for quality and quantity. May be required to supervise others member of staff doing same kind of work.					
	Direct: - Usually up to 5 staff					
4.	CREATIVITY & INNOVATION					
	Subject to supervision, established procedures, practices and routines. The postholder is required to use own initiative to manage his / her own workload and deal with all kinds of problems as they arise. Design and apply IT systems to support work of the team – under direction of line manager. Developing new ways of presenting information, through ICT systems. Create new stationery/internal forms. Ability to give advice and seek information from pupils / parents					
5.	CONTACTS & RELATIONSHIPS					
	Dealing with issues which may not be straightforward and may require diplomacy and tact to resolve. All staff, pupils, parents, and Governors. Contact with LA Officers, suppliers, Special Educational Needs (SEN) agencies and Social Services.					
6.	DECISIONS – discretion & consequences					
	Management of own day to day work and supervision of other admin staff. Working without close supervision, but subject to established procedures, practices and routines. Judgement is required when providing solutions to problems. Uses discretion when responding to enquiries so as not to commit any breaches of confidentiality. Can make modifications/ variations to practices. The administration which the jobholder undertakes has an impact on the internal efficiency of the operations of the department and the service it provides to staff, pupils and/or parents.					
7.	RESOURCES – financial & equipment (Not budget, and not including desktop equipment.)					
	Description (Value) Normal office equipment, responsible for the accurate handling and security of small sums of cash and cheques.					

8.	WORK ENVIRONMENT – work demands, physical demands, working conditions & work context						
	Work Demands Required to work to strict deadlines set by Headteacher / line manager.						
	Physical Demands, This role is largely office bound but sometimes involves moving around the school premises.						
	Working Conditions No unpleasant working conditions. Normal office environment.						
	Work Context There may be a risk of abuse from some pupils / parents and a risk from contagious illnesses.						
9.	KNOWLEDGE & SKILLS						
	Computer literacy, numerate, typing/secretarial skills. A good understanding of a number of routine administrative work procedures. Practical knowledge of various computer software packages. Ability to input and understand data. Ability to communicate effectively at all levels. Able to organise own work and that of others. Understanding of SEN and child protection issues. A pro-active record of CPD.						
10.	Position of Job in Organisation Structure						
	Job Reports to: Headteacher HD/DW/EB						
	THIS JOB Other jobs at this level: TA'S						
	Jobs reporting up to this one:						
	Cleaners-Temps/Supply Staff						